

Travel English telephone, email and face to face dice game

Roll the dice twice and roleplay the situation that comes up below, with you as you (the traveller) and your partner(s) as the staff.

First roll of the dice – who you are communicating with	Second roll of the dice – what you need to do
1. Bus station or train station 2. Car rental 3. Hotel 4. Restaurant 5. Taxi/ Taxi firm 6. Travel agent/ Airline	1. Asking for information 2. Booking/ Making a reservation 3. Changing something 4. Checking information 5. Making a complaint 6. Requesting

Do the same, but this time also rolling to dice to decide how you should communicate:

Third roll of the dice – how to communicate

1. Telephone
2. Telephone
3. Email
4. Email
5. Face to face
6. Face to face

Roleplay some more realistic email, telephone or face-to-face situations for you, for example:

- In a restaurant
- Talking to a tour guide
- At the hotel front desk
- Negotiating/ Bargaining/ Haggling
- Shopping
- Taking a ferry, tram or shared taxi

Less telephoning version

If your teacher tells you to, use the list of ways of communicating below after or instead of the list above.

1. Telephone
2. Email
3. Email
4. Face to face
5. Face to face
6. Free choice